

London Safeguarding Adults Board Annual Conference 2023

Wednesday 22 November

Making Safeguarding Personal: the Kingston experience



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healthwatch
Kingston upon Thames

Involve Lived-Experience
Inform Objectives Improvement
Pathways Disabilities
Group Making Healthwatch
People Men Heart Care London Change
MSP Kingston Voice
Social Board Evolve Council Collaborate Adults
Safeguarding
Conference Aims Adult Service Governance
Respond Voices Women Personal Journey
Community Reference Include Listen
Vulnerable

Quarterly-insights
Development
Impacting
Real-time
Confidential
Following-up
Sharing
Experiences
Building
Professionals
Consent
Pilot
Easy-Read
Session
Project
Service-Users
Report
Data
Selling
Surveying
Opportunity
Advocates
Participating
Referrals
Accessible
Informing
Reviewing
Personal
Making
Process
Safeguarding
Everyone's-business
Service
Analysis
Plain-English
Trust
Learning
Training
Safe-space
Change
Anonymous

Making Safeguarding Personal: Outcomes - Voices

“I now feel safer and well supported.”

“At last, I have a care plan in place to stay living at home, a mix of professional carers, and friends to help me with shopping, gardening, etc.”

“To do lists help, I know what to do in an emergency. I have phone numbers to call, and a crisis plan if needed.”

“Now receiving more support in the care home. Which is better for me than living at home with less support.”